



VMENTORZ – Cookie Policy

Last updated: [January 29, 2026]

1. Introduction & Scope

This Cookie Policy explains how VMENTORZ Pvt. Ltd. (“VMENTORZ”, “we”, “our”, or “us”) uses cookies and similar technologies on the VMENTORZ website, web applications, mobile applications, and related digital platforms (collectively referred to as the “Platform”).

VMENTORZ uses cookies and similar technologies to support platform functionality, enhance user experience, improve platform performance, maintain security, understand user interactions, and support certain analytics, personalisation, and operational activities.

This Cookie Policy should be read together with the:

- VMENTORZ Privacy Policy;
- Terms of Service;
- Data Protection Policy; and
- Other applicable platform policies.

By continuing to access or use the Platform, users acknowledge that cookies and similar technologies may be used in accordance with this Cookie Policy, subject to applicable laws and user preferences where required.

This Policy applies to all users, visitors, mentors, practitioners, and other individuals who interact with the VMENTORZ Platform.

2. What Are Cookies & Similar Technologies?

Cookies are small text files or data identifiers that are stored on a user’s device when visiting or interacting with a website, application, or digital platform.

Cookies help platforms recognise user devices, remember preferences, maintain secure sessions, improve functionality, and understand how users interact with digital services.

In addition to cookies, VMENTORZ may use similar technologies including, but not limited to:

- Local storage technologies;
- Software Development Kits (“SDKs”);
- Pixels or tracking tags;
- Session identifiers;
- Device recognition technologies; and
- Other technologies used for analytics, authentication, security, or platform functionality.

These technologies may operate through web browsers, mobile applications, or integrated third-party services.

Cookies and similar technologies may be categorised as:

2.1 Session Cookies

Session cookies are temporary cookies that remain active only during a user’s browsing session and are typically removed once the browser or application is closed.

These cookies help maintain secure sessions, support navigation, and enable core platform functionality.

2.2 Persistent Cookies

Persistent cookies remain stored on a device for a longer period or until deleted by the user.

These cookies help remember user preferences, improve user experience, and support analytics or platform performance functions.

2.3 First-Party Cookies



First-party cookies are cookies placed directly by VMENTORZ and are generally used for platform functionality, security, authentication, and user experience purposes.

2.4 Third-Party Cookies

Third-party cookies are cookies or similar technologies placed by authorised third-party service providers that support services such as analytics, security, performance monitoring, integrations, or future marketing and engagement activities.

VMENTORZ does not control the independent privacy or cookie practices of third-party providers and users are encouraged to review the policies of such providers where applicable.

3. How VMENTORZ Uses Cookies & Similar Technologies

VMENTORZ uses cookies and similar technologies to support the secure and efficient operation of the Platform, enhance user experience, improve platform functionality, and understand how users interact with our services. These technologies help VMENTORZ provide a reliable, secure, and user-friendly experience across the Platform. Cookies and similar technologies may be used for purposes including, but not limited to:

3.1 Essential Platform Functionality

To enable core platform operations such as:

- User authentication and secure login;
- Session management;
- Navigation and platform accessibility;
- Account security and fraud prevention;
- Maintaining user preferences and settings; and
- Supporting essential platform features and services.

Certain essential cookies may be necessary for the Platform to function properly.

3.2 Security, Integrity & Fraud Prevention

To help detect, prevent, investigate, and respond to:

- Unauthorised access attempts;
- Fraudulent or suspicious activity;
- Abuse or misuse of the Platform;
- Security vulnerabilities;
- Technical issues affecting platform stability or reliability; and
- Activities that may compromise user safety or platform integrity.

3.3 Performance, Analytics & Platform Improvement

To understand how users interact with the Platform and to improve platform performance, usability, operational efficiency, and service quality.

This may include analysing information such as:

- Pages or features accessed;
- Session duration;
- Navigation patterns;
- Device or browser information;
- Platform performance metrics;
- General usage trends; and
- Technical diagnostic and troubleshooting information.

Analytics information may be collected using authorised third-party analytics or infrastructure providers.

3.4 User Experience & Personalisation



To improve user experience by:

- Remembering user preferences;
- Maintaining language or display settings;
- Supporting personalised platform experiences;
- Improving usability and accessibility; and
- Enhancing platform functionality and service delivery.

3.5 Platform Maintenance & Operational Support

Cookies and similar technologies may also be used to support:

- Platform administration and maintenance;
- System diagnostics and troubleshooting;
- Error detection and technical support;
- Service optimisation; and
- Monitoring the reliability and performance of platform infrastructure.

3.6 Compliance & Legal Obligations

VMENTORZ may use certain cookies or similar technologies where reasonably necessary to:

- Maintain records relating to platform security or operational integrity;
- Support compliance with applicable laws or regulatory obligations;
- Investigate suspected misuse of the Platform; or
- Protect the rights, safety, and legitimate interests of users, mentors, practitioners, or VMENTORZ.

3.7 Future Platform Features & Engagement Activities

VMENTORZ may, from time to time, use cookies or similar technologies to support additional platform features, integrations, analytics tools, communication activities, or user engagement initiatives.

Where required under applicable laws, VMENTORZ will seek appropriate consent before using non-essential cookies or similar technologies.

4. Types of Cookies Used by VMENTORZ

VMENTORZ may use different categories of cookies and similar technologies depending on the nature of the Platform, services provided, user preferences, security requirements, and operational needs.

The categories described below are intended to help users better understand how cookies may function on the Platform.

4.1 Strictly Necessary Cookies

These cookies are essential for the functioning, security, and accessibility of the Platform.

They help enable core features such as:

- Secure user authentication and login;
- Session continuity and account access;
- Platform navigation and functionality;
- Security and fraud prevention measures; and
- Maintenance of essential platform operations.

Without these cookies, certain features or services on the Platform may not function properly.

4.2 Functional & Preference Cookies

These cookies help remember user choices and preferences in order to improve user experience and platform usability.

Such cookies may support functions including:

- Remembering user settings or preferences;



- Maintaining language or display preferences;
- Enhancing accessibility features; and
- Supporting a more personalised and consistent user experience.

4.3 Performance & Analytics Cookies

These cookies help VMENTORZ understand how users interact with the Platform so that services, performance, usability, and reliability may be improved over time.

These technologies may collect information relating to:

- Platform usage patterns;
- Navigation behaviour;
- Device or browser information;
- Performance metrics;
- Error reports; and
- General engagement trends.

Where feasible, analytics information is reviewed in aggregated or non-directly identifiable form.

4.4 Security & Integrity Technologies

Certain cookies or similar technologies may be used to help maintain platform security, user protection, and operational integrity.

These technologies may assist in:

- Detecting suspicious or unauthorised activity;
- Preventing misuse of the Platform;
- Maintaining secure sessions;
- Protecting user accounts; and
- Supporting platform stability and reliability.

4.5 Third-Party Service Technologies

VMENTORZ may use authorised third-party services or integrations that utilise cookies or similar technologies to support analytics, infrastructure management, security, communication services, or operational functionality.

Such third-party providers may have their own privacy and cookie practices, and users are encouraged to review the policies of such providers where applicable.

4.6 Future Engagement & Communication Technologies

As the Platform evolves, VMENTORZ may introduce additional technologies to support platform engagement, communication features, user experience improvements, or other operational activities.

Where required under applicable laws, VMENTORZ will obtain appropriate consent before using non-essential cookies or similar technologies.

5. Third-Party Cookies & Technologies

VMENTORZ may utilise authorised third-party service providers, tools, or integrations that use cookies or similar technologies to support the operation, security, analytics, performance, communication, or functionality of the Platform.

These third-party technologies may assist VMENTORZ in areas including:

- Website and application analytics;
- Platform infrastructure and hosting services;
- Security and fraud prevention;
- Performance monitoring and diagnostics;
- User authentication and session management;



- Communication and notification services; and
- Other operational or technical support functions.

Third-party providers may collect certain technical or usage-related information in accordance with their own privacy and cookie policies.

VMENTORZ does not control the independent practices, policies, or technologies of third-party providers and users are encouraged to review the respective privacy and cookie policies of such providers where applicable.

VMENTORZ endeavours to engage service providers that maintain reasonable standards of privacy, security, and data protection appropriate to the nature of the Platform and its services.

Where required under applicable laws, VMENTORZ will seek appropriate consent before enabling non-essential third-party cookies or technologies.

VMENTORZ does not knowingly permit third-party technologies to be used for unlawful, deceptive, or unauthorised tracking activities on the Platform.

6. User Choices & Cookie Controls

Users may manage or control certain cookies and similar technologies through their browser settings, device settings, application permissions, or cookie consent preferences made available on the Platform.

Most web browsers and devices allow users to:

- View stored cookies;
- Delete existing cookies;
- Block certain categories of cookies;
- Restrict third-party cookies; or
- Configure notifications when cookies are placed on a device.

Users may also manage certain permissions relating to mobile applications, device identifiers, or similar technologies through their device or application settings.

Please note that disabling or restricting certain cookies or technologies may affect the functionality, accessibility, performance, or availability of some features or services on the Platform.

In particular, strictly necessary cookies and technologies may be required for:

- Secure login and authentication;
- Session continuity;
- Platform security;
- User account functionality; and
- Core operational features of the Platform.

Where applicable, VMENTORZ may provide cookie consent or preference management tools to allow users to manage certain non-essential cookies and technologies.

Users may also opt out of certain third-party analytics or advertising technologies through the settings or tools provided by the relevant third-party providers, where available.

VMENTORZ respects user choices regarding cookies and similar technologies, subject to technical, operational, security, and legal requirements applicable to the Platform.

Section 7 – Data Protection & Privacy

VMENTORZ recognises the importance of privacy, confidentiality, and responsible handling of user information, particularly in the context of a mental wellness and support-oriented platform.



Cookies and similar technologies used by VMENTORZ are intended to support legitimate platform functionality, security, operational efficiency, user experience, and related analytical purposes in accordance with applicable laws and platform policies.

Information collected through cookies or similar technologies may, depending on the nature of the technology used, include technical, device-related, usage-related, or preference-related information necessary for the functioning, improvement, security, and reliability of the Platform.

VMENTORZ endeavours to implement reasonable technical, organisational, and security measures to help protect information associated with cookies and similar technologies from unauthorised access, misuse, alteration, disclosure, or loss.

VMENTORZ does not intentionally use cookies or similar technologies to unlawfully monitor users or to infer, exploit, or profile sensitive personal or mental health-related conditions in a manner inconsistent with applicable laws, user expectations, or the responsible operation of the Platform.

VMENTORZ seeks to ensure that the use of cookies and similar technologies remains proportionate, relevant, and reasonably necessary for legitimate platform, operational, security, analytics, communication, or user experience purposes.

Any collection, processing, storage, sharing, or protection of personal data through cookies or similar technologies shall be governed in accordance with the:

- VMENTORZ Privacy Policy;
- Data Protection Policy;
- Terms of Service; and
- Other applicable platform policies and legal obligations.

Where required under applicable laws, VMENTORZ will seek appropriate user consent before using non-essential cookies or technologies that involve personal data processing.

8. Changes to This Cookie Policy

VMENTORZ may update, revise, or modify this Cookie Policy from time to time in order to reflect:

- Changes in applicable laws or regulatory requirements;
- Updates to platform features, services, or technologies;
- Changes in operational, security, analytics, or technical practices;
- Introduction of new cookies or similar technologies; or
- Improvements to transparency, privacy, or user protection practices.

The latest version of this Cookie Policy will be made available on the VMENTORZ Platform and will supersede previous versions from the effective date specified in the updated Policy.

Where required under applicable laws, VMENTORZ may provide additional notice or seek appropriate consent in relation to material changes involving the use of non-essential cookies or similar technologies.

Users are encouraged to periodically review this Cookie Policy to remain informed about how VMENTORZ uses cookies and similar technologies in connection with the Platform.

9. Contact Information

If users have any questions, concerns, requests, or feedback relating to this Cookie Policy or the use of cookies and similar technologies on the VMENTORZ Platform, they may contact VMENTORZ through the contact details provided below.

VMENTORZ Pvt. Ltd.



VMENTORZ Pvt. Ltd.

C604, Viva Hallmark. DSK Ranwara Road, Patil Nagar

Bavdhan, Pune – 411021 Maharashtra, India

Email: info@vmentorz.com

VMENTORZ will endeavour to review and respond to legitimate queries or concerns relating to this Cookie Policy within a reasonable timeframe, subject to the nature of the request and applicable legal or operational considerations.

10. Version Control & Governance Record

This Cookie Policy may be updated from time to time to reflect changes in applicable laws, regulatory requirements, platform features, operational practices, security standards, analytics technologies, or other legitimate business and governance requirements of VMENTORZ.

Updates to this Policy will be recorded in the version history table below. Users are encouraged to review the latest version of this Cookie Policy periodically to remain informed about how cookies and similar technologies are used on the Platform.

Version History

Version	Effective Date	Summary of Changes	Approved By
1.0	January 29, 2026	Initial release of the VMENTORZ Cookie Policy	VMENTORZ Management